

2010-1-10

226221



2010-134-A

September 24, 2010

Public Service Commission of SC
Docketing Department
Post Office Drawer 11649
Columbia, SC 29211

Re: **Authorized Utility Representative Form for Telecommunications Carriers**

To Whom It May Concern:

Enclosed please find the above referenced form filed on behalf of Sage Telecom, Inc.

If you have any questions, please contact me at (214) 495-4884 or rgonzalez@sagetelecom.net.

Sincerely,

SAGE TELECOM, INC.

A handwritten signature in cursive script, appearing to read "R. Gonzalez".

Rocio Gonzalez
Regulatory Compliance Analyst

Enclosure

cc: Office of Regulatory Staff
Attn: Jeanne Gordon
1401 Main Street, Suite 900
Columbia, SC 29201

RECEIVED

OCT 01 2010

PSG LC
MAIL / DMS

STATE OF SOUTH CAROLINA

(Caption of Case)

BEFORE THE
PUBLIC SERVICE COMMISSION
OF SOUTH CAROLINA

COVER LETTER

DOCKET
NUMBER: _____

(Please type or print)
Submitted by:

Sage Telecom, Inc.

SC Bar Number: _____

Telephone: _____

Address:

3300 E. Renner Road
Suite 350
Richardson, TX 75082-2800

Fax: _____

Other: _____

Email: akar1@sagetelecom.net

NOTE: The cover sheet and information contained herein neither replaces nor supplements the filing and service of pleadings or other papers as required by law. This form is required for use by the Public Service Commission of South Carolina for the purpose of docketing and must be filled out completely.

DOCKETING INFORMATION (Check all that apply)

☐ Emergency Relief demanded in petition

☐ Request for item to be placed on Commission's Agenda expeditiously

☒ Other: Authorized Utility Representative

INDUSTRY (Check one)	NATURE OF ACTION (Check all that Apply)		
<input type="checkbox"/> Electric	<input type="checkbox"/> Affidavit	<input type="checkbox"/> Letter	<input type="checkbox"/> Request
<input type="checkbox"/> Electric/Gas	<input type="checkbox"/> Agreement	<input type="checkbox"/> Memorandum	<input type="checkbox"/> Request for Certification
<input type="checkbox"/> Electric/Telecommunications	<input type="checkbox"/> Answer	<input type="checkbox"/> Motion	<input type="checkbox"/> Request for Investigation
<input type="checkbox"/> Electric/Water	<input type="checkbox"/> Appellate Review	<input type="checkbox"/> Objection	<input type="checkbox"/> Resale Agreement
<input type="checkbox"/> Electric/Water/Telecom.	<input type="checkbox"/> Application	<input type="checkbox"/> Petition	<input type="checkbox"/> Resale Amendment
<input type="checkbox"/> Electric/Water/Sewer	<input type="checkbox"/> Brief	<input type="checkbox"/> Petition for Reconsideration	<input type="checkbox"/> Reservation Letter
<input type="checkbox"/> Gas	<input type="checkbox"/> Certificate	<input type="checkbox"/> Petition for Rulemaking	<input type="checkbox"/> Response
<input type="checkbox"/> Railroad	<input type="checkbox"/> Comments	<input type="checkbox"/> Petition for Rule to Show Cause	<input type="checkbox"/> Response to Discovery
<input type="checkbox"/> Sewer	<input type="checkbox"/> Complaint	<input type="checkbox"/> Petition to Intervene	<input type="checkbox"/> Return to Petition
<input checked="" type="checkbox"/> Telecommunications	<input type="checkbox"/> Consent Order	<input type="checkbox"/> Petition to Intervene Out of Time	<input type="checkbox"/> Stipulation
<input type="checkbox"/> Transportation	<input type="checkbox"/> Discovery	<input type="checkbox"/> Prefiled Testimony	<input type="checkbox"/> Subpoena
<input type="checkbox"/> Water	<input type="checkbox"/> Exhibit	<input type="checkbox"/> Promotion	<input type="checkbox"/> Tariff
<input type="checkbox"/> Water/Sewer	<input type="checkbox"/> Expedited Consideration	<input type="checkbox"/> Proposed Order	<input type="checkbox"/> Other: _____
<input type="checkbox"/> Administrative Matter	<input type="checkbox"/> Interconnection Agreement	<input type="checkbox"/> Protest	
<input type="checkbox"/> Other: _____	<input type="checkbox"/> Interconnection Amendment	<input type="checkbox"/> Publisher's Affidavit	
	<input type="checkbox"/> Late-Filed Exhibit	<input checked="" type="checkbox"/> Report	

TYPE: ☐ IXC ☒ CLEC ☐ ILEC ☐ Wireless

Sage Telecom, Inc.

Company Name

FEIN/SSN

214-495-4700

Telephone #

Dbafka

3300 E. Renner Rd., Suite 350

Mailing Address

Richardson, TX 75082-2800

City, State, Zip Code

3300 E. Renner Rd., Suite 350

Business Location

Richardson, TX 75082-2800

Collin

City, State, Zip Code

County

Registered Agent: National Registered Agents, Inc.

Mailing Address: 2 Office Park Court, Suite 103

City, State, Zip Code: Columbia, SC 29223

Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:

- A. Sherri Flatt
General Manager (Include address if different than above.)
214-495-4847 / 214-495-4790 / sflatt@sagetelecom.net
 Telephone Number Facsimile Number E-mail Address
- B. See Attached
Customer Relations /Complaints Representative (Include address if different than above.)
/ 214-495-4788 / complaint@sagetelecom.net
 Telephone Number Facsimile Number E-mail Address
- C1. Brenda Owens
Customer Relations/Complaints Representative for Escalated Complaints (Include address if different than above.)
214-495-4755 / 214-495-4788 / Bowens@sagetelecom.net
 Telephone Number Facsimile Number E-mail Address
- C2. 888-449-4940
Customer Contact (Toll Free Number)
- D. N/A
Engineering Operations (Include address if different than above.)

E. Jason Pollack
Test and Repair (Include address if different than above.)
214-495-4881 / 214-495-4788 / jpollack@sagetelecom.net
Telephone Number Facsimile Number E-mail Address

F. Jason Pollack
Emergencies (During non-office hours)
866-710-4004 / 214-495-4788 / jpollack@sagetelecom.net
Telephone Number Facsimile Number E-mail Address

In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:

G. John T. Debus
Regulatory Officer (Include address if different than above.)
214-495-4717 / 214-495-4790 / jdebus@sagetelecom.net
Telephone Number Facsimile Number E-mail Address

H. Dennis Hamilton
Dual Party Mailings (Name)
3300 E. Renner Rd., Suite 350, Richardson, TX 75082-2800
Mailing Address
214-495-4701 / 214-495-4789 / dhamilton@sagetelecom.net
Telephone Number Facsimile Number E-mail Address

I. Dennis Hamilton
Interim LEC Fund Mailings (Name)
3300 E. Renner Rd., Suite 350, Richardson, TX 75082-2800
Mailing Address
214-495-4701 / 214-495-4789 / dhamilton@sagetelecom.net
Telephone Number Facsimile Number E-mail Address

J. Dennis Hamilton
Universal Service Fund Mailings (Name)
3300 E. Renner Rd., Suite 350, Richardson, TX 75082-2800
Mailing Address
214-495-4701 / 214-495-4789 / dhamilton@sagetelecom.net
Telephone Number Facsimile Number E-mail Address

K. Dennis Hamilton
Gross Receipts Mailings (Name)
3300 E. Renner Rd., Suite 350, Richardson, TX 75082-2800
Mailing Address
214-495-4701 / 214-495-4789 / dhamilton@sagetelecom.net
Telephone Number Facsimile Number E-mail Address

Andrew Karl
This form was completed by (print name)
Regulatory Compliance Manager
Title

9/24/10
Signature
Andrew Karl
Date

RETURN COMPLETED FORM TO:

Public Service Commission of SC
Docketing Department
Post Office Drawer 11649
Columbia, South Carolina 29211

Office of Regulatory Staff
Attn: Jeanne Gordon
1401 Main Street, Suite 900
Columbia, South Carolina 29201

(Rev. PSC 03/2009)

UTILITY COMPLAINT CONTACTS

Company Name: Sage Telecom, Inc.

Street Address: 3300 E. Renner Road, Suite 350

City, State, Zip Code: Richardson, Texas 75082-2800

Main Phone Number: (214) 495-4700

Fax Number for complaints: (214) 495-4788

The following employees may be contacted for complaints received by the Commission.

Email address for complaints: complaint@sagetelecom.net

Lindsey Rogers (866) 799-0077 Ext. 2628 Email: lrogers@sagetelecom.net

Yesenia Silvas (866) 799-0077 Ext. 2614 Email: ysilvas@sagetelecom.net

Sommer Mapp

Manager, Customer Service Operations (214) 495-4758
smapp@sagetelecom.net

Brenda Owens

Director, Call Center Operations (214) 495-4755
bowens@sagetelecom.net

The toll-free phone number listed below may be given to customers to contact the customer service center.

1-888-449-4940 Residential
1-877-619-3969 Business